For the first time in many years, all of our staff are together in one building. We have accommodated testing rooms on the second floor, which makes coordinating proctors and space for accommodated testing more efficient and effective. An adaptive computer lab allows DRC staff to provide on-site training to students in the use of adaptive computer technology. Many students, faculty, and staff have commented positively about the “professional” feel of our new offices, and we invite you to visit us in our new location. Let us know ahead of time, and we’ll arrange a special tour! The DRC tram will provide transportation to those of you who have mobility impairments, and handicapped accessible parking is available.

The Disability Resource Center (formerly Disabled Student Services) has moved to a new campus location. We are now in the Student Services Building (Building 124), along with the Career Services Center, Student Support Services, and the Assessment and Testing Center.
Every Spring, the Disability Resource Center has an Awards Luncheon to recognize outstanding contributions that have been made to our office and to students with disabilities. This year, we would like to solicit your nominations for consideration for these awards. If you would like to recognize a faculty or staff member who you feel has made a significant difference in your life, please complete the accompanying form and return to the DRC by April 18th.

Name of outstanding staff/faculty: ____________________________________________

Reason for nomination: _______________________________________________________

___________________________________________________________________________

___________________________________________________________________________

Your name: __________________________________________________________________

Student Support Services

Hello! Some of you may have noticed that with the move there are some new faces “gracing” the Disability Resource Center. Until we have the chance to meet you in person, let us introduce ourselves: Gregory Roberts, Susan White, Wendy Lawton, and Colette Toomer, a.k.a. the staff of Student Support Services. Gregory is the Director, Susan is the Program Coordinator, Wendy is the Graduate Intern, Colette is the Tutor Coordinator, AND, we are all Academic or Peer Advisors! We have to say that we are thrilled to be working alongside the able and charming DRC advisors and staff in this lovely new environment. The Student Support Services (SSS) program, like the DRC, is a part of the Student Academic Services Department. SSS provides academic and personal advising, along with many other support and retention services for low-income, first-generation, and some physically disabled Cal Poly students. Before this, we were located in the Hillcrest building with the EOP advisors, so now we are viewing the campus from a whole new angle. And the exercise we’re getting trekking back and forth to the campus center is sure helping us get in shape! We thank the DRC staff and students for the warm welcome we have received in our first months of collaboration!
clerical staff
Not Pictured: Theresa Buckley

Christina Horton

Christine Manley

Araceli Contreras

Andrea Manning

Keala Anderson

tram driver
ADVANCES IN TECHNOLOGY AND AWARENESS HAVE RESULTED IN SOME ENCOURAGING NEWS:

**Walt Disney Improves Accessibility for Deaf and Hard of Hearing**

Last January, Walt Disney World agreed to add sign language interpreters, captioning systems and other visual aids for more than 100 moving rides, parades and staged performances, according to an announcement by the Justice Department. The agreement was reached under the Americans with Disabilities Act, and covers The Magic Kingdom, Epcot Center and MGM-Disney components of Disney World in Orlando, Florida and Disneyland in Anaheim, California. As part of the agreement, Disney will train staff in ways to assist patrons who are deaf and hard of hearing.

**Recording for the Blind and Dyslexic Looks to the Future**

E-Text is a new form of technology that allows RFB&D to put the contents of a book onto a computer disk, from which members using adaptive computer equipment can access text through enlarged type, synthetic speech or refreshable braille. One of E-Text’s advantages is the ease with which work, topic or chapter searches may be conducted.

Now that CD-ROM is growing in popularity, RFB&D plans to use its large storage capacity and superior sound quality, as well as its ability to quickly search and retrieve information, to further improve services. Soon many of the audiotapes in the RFB&D library will be duplicated in CD-ROM format, thus moving toward creating a true “electronic library of the future.” The development of this project is moving forward rapidly, and it is anticipated that a full pilot test will take place later in the year in one or more of the 30 recording studios nationwide.

(from the RFB&D 1996 Annual Report)

**New Telephone Support Service Now Available in California**

Californians with speech disabilities now have a new, free 24-hour telephone assistance service. The service, sponsored by the California Public Utilities Commission, is called Speech-to-Speech and provides human voicers for people who have difficulty being understood by the public on the telephone. Potential Speech-to-Speech users may be people with Parkinson’s disease, cerebral palsy or stroke survivors. To make a call through Speech-to-Speech, dial 1-800-854-7784. A trained operator will repeat your words exactly as you say them to the person you wish to call.

If you find this free service useful, you are encouraged to let the operator know how beneficial this service was to you.
Mobility Programs Provide Adaptive Auto Devices

Drivers must purchase or lease new automobiles and have the device installed within twelve months of purchase. The cost of the device(s), as well as installment costs, will be reimbursed up to $1000. In the majority of cases, this amount should be sufficient to cover the entire cost.

Vehicle manufacturers participating in the Mobility program include:

- General Motors:
  Chevrolet / Geo • Pontiac • Oldsmobile
  Buick • Cadillac • GMC Trucks
- Ford
- Lincoln / Mercury
- Chrysler / Plymouth
- Dodge / Jeep
- Saturn

Please contact Muff Elstran or Kim Mason at (714) 821-3620/voice or (714) 821-3628/TDD for additional information.

Cal Poly Plan Update

Many of you may have heard a great deal recently about the Cal Poly Plan. Below is a summary of its origin, purpose and current status. Read on so you, too, can be informed...

Due to the reality of limited public resources, along with public and institutional expectations for improved quality and efficiency, Cal Poly has been involved in a long-range planning process, guided by a Steering Committee with membership that includes students, faculty, staff and administration. Implementation of the Plan began in Fall of 1996 and continues during the 1996-97 academic year.

The Steering Committee has defined four interrelated goals for increasing student learning and preparation for life and work in the 21st century:
- Enhanced educational quality;
- Timely progress to degree completion;
- Improvement in institutional productivity; and
- Development of accountability and assessment measures.

To assist in implementing these goals, an academic fee of $45.00 per quarter went into effect Fall of 1996. This fee is proposed to increase in year two by $48.00 per quarter, and by an additional $27.00 per quarter in year three. There will be no additional increase in year four.

There are 25 Cal Poly Plan-funded projects that are in operation now or are scheduled to come on line during Winter and Spring Quarters. Some examples of direct, visible benefit to students include:

(continued on page 7)
DRC congratulates the following students who were recognized by inclusion on the Dean’s List for Fall Quarter. In order to be honored, they completed 12 letter-graded units during the quarter with a grade point average of 3.50 or above.

congratulations!

Todd Acalin  Lisa Colman  Kevin Kneafsey  Bruce Rawlings
Tricia Biggs  Amy Conley  Susanne Kortz  Laila Salma
Nancy Blackburn  Dave Cutler  Mandy Lam  Roger Steck
Edward Burlett  Jamie Deangelis  Michael Lee  Stanley Walker
Jeremy Burri  Sam Estes  Kathleen McCullough  James White
Joshua Clark  Shannon Gilliam  Erica Ottinger  Kirsten Zeydel
Molly Coffey-Smith  Catherine Hall  David Pessah

The Disability Resource Center now has a website! Check it out at:
http://www.calpoly.edu/~sas/drc/
We welcome your feedback and suggestions.

suggestions for developing good learning attitudes

• In every class, look for positive people to associate with.
• In every lecture, look for one more interesting idea.
• In every chapter, find one more concept important to you.
• With every friend, explain a new idea you’ve just learned
• With every teacher, ask a question.
• With yourself, keep a list of your goals, positive thoughts and actions.

“We see things not as they are, but as we are.”  Anonymous
• Development of Chemistry and Physics studio lab classrooms in the College of Science and Math (visit a current lab in the College of Agriculture — Building 10, room 215);
• CAD-CAM labs and Multimedia work stations for classrooms in the College of Business;
• New ways for students to access course information on the World Wide Web (see sites for PSY 202 and PSY 310);
• Easier access to students’ address information, class schedule, grades and other information through “Mustang-info” on the WWW.

• Math workshops, study groups, supplemental instruction and community service programs coordinated through Student Affairs.

If you would like additional information, the Cal Poly Plan e-mail address gives you the opportunity to ask the “planners” specific questions (polyplan@oboe). Or, you may access the Cal Poly Plan WWW home page (access through the Cal Poly home page) to find a list of the current Cal Poly Plan projects.

In Memory of
NANCY JO FRAZIER
1959 • 1997

Nancy Frazier, former president of Disabled Students Unlimited and recipient of the Disabled Student of the Year award, died February 8 in Santa Maria. Born with a congenital heart condition which limited her stamina, Nancy never allowed her disability to be a barrier. She overcame the obstacles presented and excelled in all aspects of her life.

Academically, Nancy was outstanding. She completed her Master’s degree in Special Education in 1994, after earning her Bachelor’s degree in Psychology and Human Development from Cal Poly in 1991. Prior to that, she was granted associate degrees in Music and Early Childhood Studies from Allan Hancock College in 1987. At Cal Poly, she was named to the Dean’s list and received the Psychology Department Community and Campus Service Award.

Nancy’s contribution to her community and the University were exceptional. In addition to serving as president of the disabled student organization, she also served as chair of the Speakers’ Bureau and was involved in such activities as the annual Awareness Day and Poly Royal. In addition, she was a student affiliate of the American Psychological Association and a member of the National Association for the Education of Young Children, as well as Pi Gamma Mu and Golden Key honor societies. She was actively involved with her church.

Last year, she reached her goal of teaching at Allan Hancock College and also was employed as a resource specialist with the Independent Living Resource Center in Santa Maria.

Nancy’s warm personality, quirky sense of humor and perseverance were qualities that made her special to her friends. She will be missed!
# DRC Staff

- **Director**: William Bailey  
- **Learning Disabilities Specialist**: Ann Fryer  
- **Learning Disabilities Specialist**: Steve Kane  
- **Access Specialist**: Beth Currier  
- **Academic Advisor**: Shelley Aleshire  
- **Support Services Facilitator**: Donna Nichols  
- **Deaf Services Specialist**: Chris Parker-Kennedy  
- **Secretary**: Sandy Furtney

# Sign Language Interpreters
- Susan Chilton  
- Emily Desfor  
- Anne Girard  
- Kathy Hannula  
- Laura Lippincott

# Realtime Captioner
- Marcy Styles

# Adaptive Technology Specialist
- Michael Christian

# Student Staff

- **Receptionist/Clerical**:  
  - Theresa Buckley  
  - Araceli Contreras  
  - Christina Horton  
  - Christine Manley  
  - Andrea Manning

- **Tutor Coordinator**: Debie McArdle

- **Books on Tape Assistant**: Christina Horton

- **Newsletter/Graphic Designer**: Emmajoy Taloma

- **Tram Drivers**:  
  - Keala Anderson  
  - Ashanti Branch  
  - Ann Freccero  
  - Kathleen Gilbert  
  - Niraj Hazari  
  - John Payne  
  - Ricky Simmons  
  - Allyson Sneed  
  - Fred Vela